

ECS PDS for November 2023

Written Questions from Councillors

1) Question from Cllr Sam Webber to the Portfolio Holder for Transport, Highways and Road Safety.

Would the Portfolio Holder confirm what action is being taken to ensure TfL properly enforce the Elmfield Road bus lane at the junction with Kentish Way including by temporary cameras? This has now been raised at both the 2022 and 2023 meeting of the Council's Public Transport Liaison Group and there are major safety concerns here especially with reports of vehicles turning right and crossing 2 lanes of Kentish Way traffic.

Response to Question 1:

The bus gate is clearly signed and is enforced by TfL using CCTV cameras. I have asked Officers to liaise with TfL to find out whether their cameras are currently operating.

2) Question from Cllr Sam Webber to the Portfolio Holder for Transport, Highways and Road Safety:

At the April Council meeting, the Portfolio Holder said he would look at stating on FixMyStreet reports when a pothole fix is only a temporary one, or indeed a permanent fix, so that this is clear for all to see. Has this change been implemented or if not, when will it be?

Response to Question 2:

The system is not able to differentiate different job types, only job statuses. Raised jobs for a reinstatement are all permanent, and the contractor should not close a temporary reinstatement as completed, but only as a 'further works required' status which would then reflect correctly in the system. We already ask Inspectors if they raise two jobs (a 2-hour make safe and a longer reinstatement) to link the longer job as the primary job so the enquiry is updated with the reinstatement rather than a make safe if completed.

3) Question from Cllr Alison Stammers to the Portfolio Holder for Transport, Highways and Road Safety

Will the Portfolio Holder please provide the data of both the income and the number of sessions purchased using RingGo in:

- a) the Borough's and
- b) each of Chislehurst Ward's on and off street parking sites from April 2023 to date on a month by month basis together with comparative data for RingGo and P&D data for 2022 and 2021.

Response to Question 3:

The information, has on this occasion, been supplied, but in future, mindful of the cost and the competing demands on officers time it will not be possible to give so much detail.

4) Question from Cllr Alison Stammers to the Portfolio Holder for Transport, Highways and Road Safety.

Can you please provide APCOA's schedule for checking for issues and cleaning of Chislehurst's car parks? What is the service level agreement for attending to those issues.

Response to Question 4

APCOA schedule one litter pick per week; however if reports are received that the car park is not to the correct standard, more will be organised. Within the contract, there are standard levels that if they are not adhered to, a default will be triggered.

5) Question from Cllr Will Connolly to the Environment Portfolio Holder:

Can the Portfolio Holder please update the Committee on what actions have been taken by the Council over the previous month on:

A review of information for Public Toilets on the Council website.

A review of signage for Public Toilets and Community Toilet Scheme venues across the borough; and an update on Council plans for new or improved Public Toilets in Libraries and Parks across the borough.

Response to Question 5:

Officers have undertaken a review to collate all of the existing community toilet schemes for signage and will be updated on the website in due course. I'm pleased to announce that we have been successful in two rounds of DLUHC funding, securing grants to install six new Changing Places toilets. Two of these are being delivered directly by the Council in Crystal Palace Park and High Elms Country Park. The remaining four will be located in partner locations: The Princess Royal University Hospital, The Warren Sports Club, Biggin Hill Leisure Centre and the Pavilion Leisure Centre. The PRUH is the only site complete and operational, the remaining five will be complete before the end of this financial year.